



EAST
SUSSEX
COLLEGE

CUSTOMER SERVICE COURSE

ESCG Training Hub Hampden
Retail Park, BN23 6QU

9:30am – 4:00pm

28.07.2025–08.08.2025

What's INVOLVED?



Level 2 Customer Service Qualification

Earn an industry recognised accredited
retail qualification.



Diverse Learning

A mixture of tutor input and digital
workbooks



Practice your skills

An opportunity to practice your
service skills in guided activities.

Our OBJECTIVES

Join us on a learning journey and earn a nationally recognised qualification in customer service. This course will help you gain an understanding of employer organisations, the selling process, communicating with customers, and resolving problems. Get an opportunity to share your experience with others while being supported by a knowledgeable tutor.

FREE COURSE
FULLY
FUNDED



GET IN TOUCH
futureskills@escg.ac.uk

- ✓ AGED 19+
- ✓ IN RECEIPT OF UC OR ON A LOW WAGE
- ✓ RESIDENCY CONDITIONS APPLY