

CUSTOMER SERVICE COURSE



08/06/2026 - 19/06/2026



9.30am - 3.30pm



East Sussex College
Station Plaza Campus
Station Approach
Hastings
TN34 1BA



Scan here
to apply!

Gain a Level 1 Customer Service qualification and the essential skills to communicate effectively, handle customer queries, and deliver excellent service. Ideal for a range of industries, this course builds confidence and employer-valued customer service knowledge.

COURSE ELIGIBILITY

- Level 1 Customer Service
- Interview & CV Skills
- Learn how to deal with customer queries, requests and problems
- Gain awareness of different roles and responsibilities within the industry

COURSE ELIGIBILITY

- Aged 19+
- In receipt of benefits or earning a low wage
- Residency conditions apply for non-UK learners

