

HOSPITALITY COURSE

A FIVE-DAY EMPLOYABILITY COURSE INCLUDING PRACTICAL SKILLS OF CUSTOMER SERVICE, BARISTA SKILLS, ORDER TAKING, FOOD HYGIENE, AND DRINK SERVING.



EAST SUSSEX COLLEGE - HASTINGS



20.05.2024-24.05.2024



9:30am - 3:00pm

- -On this course students learn about what kind of hospitality jobs are available and the skills you need to get them. It will cover all the areas involved in the hospitality service industry for work and at home including food preparation, food hygiene, kitchen safety, barista skills, healthy eating, and working as part of a team.
- -Cook healthy balanced meals at home.
- -Understand the different food groups. Cook safely and hygienically. Maintain a clean and tidy work area. Understand Health and safety.
- -Use of the Coast restaurant for making hot drinks and direction in a hospitality environment.
- -Observation of the current hospitality students working at the front and back of house.



CUSTOMER SERVICE

This course includes 4 Employability units:



BARISTA SKILLS



FOOD HYGIENE

- Understanding Mindset
- Understanding Motivation
- Working in a Team
- Preparing for your first day at work