

# CUSTOMER SERVICE COURSE

Gain a Level 1 Customer Service qualification and the essential skills to communicate effectively, handle customer queries, and deliver excellent service. Ideal for a range of industries, this course builds confidence and employer-valued customer service knowledge.

 05/05/2026 - 15/05/2026

 9.30am - 3.30pm

 East Sussex College  
Station Plaza Campus  
Station Approach  
Hastings  
TN34 1BA

## COURSE ELIGIBILITY

- Aged 19+
- In receipt of benefits or earning a low wage
- Residency conditions apply for non-UK learners



  
Scan here  
to apply!

Get in touch: [futureskills@escg.ac.uk](mailto:futureskills@escg.ac.uk)

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