



SOUTHERN



EAST
SUSSEX
COLLEGE

Southern Rail Customer Service Roles Training Programme



29.09.2025-17.10.2025



9.30am - 3:30pm



Lewes Campus, Mountfield
Road BN7 2XH



SOUTHERN

ABOUT OUR COURSE

Delivered in partnership with **East Sussex College** and **Southern Rail** an exciting 3-week pre-employment programme which provides you with entry level qualification and all you need to undertake a career in transport customer service.



Health & Safety

Introduction to Health and Safety awareness in the workplace.



Work Shadowing

Shadow with a member of Lewes Staff and find out more about what's involved in the role.



Site Visit

Come with us to visit and get a tour of Lewes Railway Station.



Interview Skills

Receive expert preparation for the interview process and get a **guaranteed job interview** with Southern Rail.

✓ AGED 19+

✓ IN RECEIPT OF UC OR ON A LOW WAGE

✓ RESIDENCY CONDITIONS APPLY



GET IN TOUCH

futureskills@escg.ac.uk